

## EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L1	416	(consumer customer) and (interaction service) near (center location) and distribution near (channel outlet)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/03/18 23:05
L2	165	(customer consumer) near (interaction service) near (center location) and channel and (consumer customer) near (profile value score)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/03/18 23:05
L3	304	(consumer customer) near (select\$4) near (option variable choice) and network and (consumer customer) near (interaction service)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/03/18 23:06

*SEARCHED TITLES, ABSTRACTS, AND/OR FULL*